

Jason Snodgrass

Digital Transformation Leader



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STRENGTHS

Cloud Infrastructure Architecture
Cross-Functional Team Leadership
Data Disaster Recovery
Data Migration
Change Management
Creative Problem Solutions
Project Management
Quality Assurance
Operations Management
Technology Conversion
IT Systems Governance
Network Administration
Troubleshooting & Resolution
Helpdesk Management
Video Surveillance

EDUCATION

Bachelor of Science, Computer Information Systems: Azusa Pacific University

PROFESSIONAL SUMMARY

25+ years' experience in Information Technology Management and Cloud Computing with a proven track record of risk mitigation, team mentorship, and relationship management.

EXPERIENCE

Manager of IT Infrastructure

Reborn Cabinets/Renovo Home Partners (Dec 2021 – June 2025)

- Oversaw the current infrastructure and worked on upgrading and improving overall uptime and performance
- Phased out MSP and brought support in-house saving **\$17,000** a month on IT expenditures
- Established a new Meraki MDM instance to migrate all **500** iOS devices from the legacy MSP environment
- Managed day to day operations including system administration, network administration and helpdesk operations
- Managed projects for new offices as part of expansion in the Pacific Northwest
- Created PowerShell scripts for onboarding/offboarding users in Active Directory/Azure to create accounts and assign licenses
- Used PowerShell for Exchange management in Office 365

Senior Infrastructure and Operations Engineer

Innovocommerce (Mar 2019 – Jan 2021)

- Oversaw the current infrastructure and worked on migrating current older systems to Microsoft Azure
- Executed software upgrades to our product in customer environments
- Implemented the new inhouse QA and Validation environments
- Conducted research and some testing of automating deployments in Microsoft Azure
- Managed DNS for the Azure infrastructure servers and resources

IT Manager

Tricon American Homes (Apr 2017- Nov 2018)

- Instrumental in the acquisition of a larger, public entity which increased our Atlanta market by **76%**
- Managed and executed the migration of new offices across the country
- Project lead on the security audit of the network that includes application security as well as penetration testing by a third party
- Managed the Amazon Webservices Environment including EC2, S3, Route 53, VPC, Security Rules and Groups, IAM, VPN
- Conducted the AWS Well Architected Framework to reduce costs within the AWS environment
- Oversaw and executed multiple critical datacenter migration projects which were completed on time and under budget
- Managed DNS infrastructure for the organization AWS resources and remote offices

TECHNICAL STRENGTHS

Windows
Windows Server
Lotus Notes & Domino
Linux
Macintosh
AWS, Azure, VMWare, Hyper-V
Microsoft Office, Project, Visio
Office 365
Back-up Exec
Kaspersky
McAfee
Symantec
DFS, DNS, DHCP, SMTP, TCP/IP, WSUS
PDQ Deploy
SolarWinds
Hyena
Dame Ware NT Utilities
Lotus Notes Clients and Tools
PowerShell
Servers
Desktops
Laptops
Peripherals
Firewalls
Switches
iOS
Android Devices
Smartsheets

CERTIFICATIONS

A+ Computer Service Technician

Security+

Certified Meraki Network Operator

Six Sigma Green Belt

EXPERIENCE CONT'D

IT Manager

Cotton Heritage (Sep 2016 – Mar 2017)

- Oversaw all aspects of Information Technology; coordinated and supported the upgrade of the ERP system FDM4 from version 10 to version 15
- Executed Dell/EMC VXRail and migrated servers from Hyper-V to VMWare
- Implemented SolarWinds Server and Application Monitor, and Network Performance Monitor to gauge the performance of the servers
- Introduced Shadow Protect backups on all the servers, streamlining the disaster recovery processes
- Reconfigured DNS to accommodate new servers and resources

System Support Technician

Zodiac Seats California (Aug 2013 – Aug 2016)

- Saved the company **\$480K** over a 5-year lease term on the buildings while maintaining 10Gbe speeds on the network backbone
- Managed disaster recovery, Active Directory, ShoreTel Sky VOIP Solution, and EMC VNX3100 SAN environments in two separate locations
- Provided day to day support for engineering applications such as AutoCAD, Catia, SmarTeam
- Coordinated the rewiring of the network infrastructure following structured cabling standards for an industrial manufacturing environment
- Implemented a VMWare cluster and migrated servers from Hyper-V to VMWare for two locations
- Completed an Active Directory migration from an old legacy domain to a new unified domain utilizing Microsoft's ADMT tools
- Setup and configured new DNS servers to accommodate the Windows Domain migration

Service Desk Analyst

C & D Zodiac (Mar 2012 – Aug 2013)

- Served as the local onsite IT focal point for a facility of about 400 users
- Was the first technician to complete the Windows 7 migration for their entire facility, well ahead of the other sites
- Managed Active Directory and Lotus Notes accounts for users
- Imaged and configured Dell laptops and workstations for users

System Administrator

Resource Computer Solutions (Oct 2009 – Apr 2012)

- Coordinated and oversaw the move of an entire plastic surgery practice office, including servers, computers, data lines and phone systems
- Managed servers, Disaster recovery, perimeter security appliances and coordinated network wiring projects for clients to ensure that the network cabling upgrades were completed on schedule
- Updating clients DNS settings as environments changed